

# **SUMMARY PAGE**

### **Our Services**

As advised, Pinnacle (a trading name of Richard Tomkinson) is involved in dealing with claims in relation to employment related claims, and advising, investigating or representing in relation to employment related claims.

## Service Overview



## **Claims Process**

Pinnacle will keep you updated about your claim every 2 weeks upon your acceptance of representation by the agreed mode of contact which is telephone/ email/ letter.

## **Alternative Claims Methods**

You do not need to use a claims management company to make your complaint. Please ensure you have considered alternative mechanisms for pursuing a claim, such as a review of your home insurance policy.

ee Illustration	
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Typical examples of the fee for redress values are £1,000, £3,000, and £10,000

Example A (£1,000 settlement)	£1,000
The amount you pay - Fee Charges @20%	£200
Amount you receive	£800
Example B (£3,000 settlement)	£3,000
The amount you pay - Fee Charges @20%	£600
Amount you receive	£2,400
Example C (£10,000 settlement)	£10,000
The amount you pay - Fee Charges @20%	£2,000
Amount you receive	£8,000

Please be aware that the fee illustration is not an estimate of the amount likely to be recovered, you will be updated when we obtain sufficient information on your claim regarding an accurate fee.

#### **Our Remuneration**

If you win the case, you pay us 20% of your damages plus any disbursements (e.g. medical report). If you lose the case you pay us nothing, except disbursements.

#### Your Next Steps

If you agree with the proposed services that Pinnacle are offering, then please sign the attached terms and conditions.

You have a cooling off period of 14 days and have the right to cancel or terminate the contract within this period at no cost. If you terminate the agreement after 14 days we will charge  $\pounds100$  per hour for work completed on your case and  $\pounds10$  for any letters or telephone calls.